

Dessert

Cost to you Two hours every month

Joining or
forming a local
Tenants and
Residents
Association

If you are interested in anything on the menu please tick your choices, fill in your details and send this to Community Development, Berneslai Homes, Springfield House, Springfield Street, Barnsley, S70 6HH.

Please give your name, address and contact details

Name

Address

Telephone

Email

I am usually available (please tick)

Monday Tuesday Wednesday

Thursday Friday Saturday

Morning Afternoon Evening

I have my own transport

I would need help with transport

I would need crèche places or childminder expenses paid for (crèche places available for one to five year olds only)



Menu

OF INVOLVEMENT

We want to know what you think of us!

At Berneslai Homes we work hard to improve the services we offer, but we can only do this with your help.

People get involved for many reasons, you may want to tackle problems like vandalism, or a lack of play areas. You may be concerned about your home or the service we provide and have ideas for improvement.

There are lots of ways to become involved.

How much time will it take?

Involvement could range from a 5 minute phone call to half a day session. It can be a 'one off' or if you wish you can get involved on a regular basis.

Its really down to you. Interested?

Please look inside our menu, make your choices and return it to the address on the back.

We look forward to hearing from you!



Starters

Cost to you Half an hour reading

Basic information on getting involved

Dish of the Day

Cost to you One hour per month

Mailing of questionnaire for you to respond in a freepost envelope

Special Offers

Cost to you One to two hours per month

How we spend our money

How we communicate with you, the type of information we give you

Housing for people with disabilities

Looking after the housing estates

Letting of homes

Anti-social behaviour

Rent and arrears

Repairs and improvements

Housing for people who need extra support

Sheltered Housing

Main Course

Cost to you Two to three hours per month

Becoming part of a skilled team helping to make important decisions about the service. (don't worry training and support is there for you) one meeting per month

Side Dish

Cost to you One to two hours per month

Becoming a village or street representative for your area. This doesn't mean you have to organise local meetings

Side Dish

Cost to you One to two hours when required (could be as few as once every three months)

Attend a focus group to find out your views. A focus group is where you are asked to give your views at a brief meeting and feedback will be given at a later date.

Side Dish

Cost to you No more than half a day twice a year

Become a mystery shopper. This is someone who helps check the quality of our service.