



Sheltered  
housing service



A fresh approach to people, homes and communities

[www.berneslaihomes.co.uk](http://www.berneslaihomes.co.uk)

Berneslai Homes manage a number of sheltered housing schemes across the borough that provide specially designed rented accommodation for older people and people with disabilities.

Some of these schemes are flats under one roof and some are bungalows or flats clustered around a communal building that contains a lounge, laundry and kitchen.

All the properties are linked to a 24 hour emergency call system and residents are given housing related support by an on-site warden.

We aim to help tenants living in the schemes to feel safe, enjoy privacy and independence and to offer them opportunities to join in social activities.

This leaflet tells you about:

- The role of the warden
- The shared facilities in schemes
- How to get a place in a sheltered housing scheme
- The location of the schemes

## What is the role of the warden?

Each scheme has its own warden. The warden will:

- Provide individual one-to-one support to help you remain independent at home
- Visit you up to five times a week
- Deal with emergencies and arrange assistance whilst on duty
- Provide a link to get help from different services, such as Social Services
- Make sure that the communal building and all its facilities run smoothly
- Help arrange and organise social activities for residents

The individual housing related support includes:

- Help to settle into your new home
- Welfare visits
- Budgeting and benefit advice
- Making sure your home is safe and secure
- Help to manage your tenancy
- Helping you to enjoy an active social life

It does not include personal tasks such as shopping, cleaning or nursing.

## What shared facilities are available?

Our schemes contain the following:

- **Communal lounge and kitchen**  
The lounge and kitchen are available to all tenants in the scheme for social events and activities or simply as a place to meet and talk.
- **A laundry room**  
Washing machines and dryers are available for you to do your washing.
- **Guest Room**  
Some schemes have a furnished guest room for your relatives and friends to stay in when they visit you. A small charge is payable.
- **Gardens**  
Most schemes have garden areas which we look after. Gardens are provided for the use and enjoyment of all residents.

## What will I pay?

As well as the weekly rent you will also be required to pay:

- A heating charge for communal heating
- A communal facility charge for the use of the laundry, grounds maintenance and cleaning of the shared areas
- An alarm and warden charge

If you qualify for housing benefit then this will include the communal charge. The alarm and warden charge will also be paid for by the Council's Supporting People fund.

The heating charge and water, gas and electricity are not covered by housing benefit.

## How do I get a place in a sheltered housing scheme?

To qualify for sheltered housing you should be 60+ and have a need for housing related support. Consideration will be given to your application if you are under 60 and have a medical and housing related support need.

All applicants must be vulnerable due to age, disability or illness or at risk of loneliness. They must also meet at least one of the following criteria:

1. Be at risk of loneliness and a warden can provide support to help maintain independence at home
2. Have a physical or mental health problem and a warden can monitor this condition and alert other agencies to any deterioration in health
3. Have a memory problem and a warden can provide support to help maintain their independence
4. Need help with money matters, general housekeeping, paying bills and other life skills
5. Be at risk of homelessness because of a health or social reason or because of problems managing their home
6. Have been subject to domestic violence and a warden will help them regain confidence to remain independent at home. This criteria will only be considered if the support need is long term



If you want to be considered for sheltered housing you will need to join the Housing Register. To do this you need to complete a Berneslai Homes housing application form. Forms can be obtained by:

Visiting a Barnsley Connects office or telephoning Barnsley Connects on 775555

When we receive the application form we will do an assessment to make sure that sheltered accommodation is appropriate for your needs.

Any vacancies in our sheltered schemes are advertised weekly via the Homeseeker Scheme in:

Barnsley Connects offices  
The Barnsley Chronicle or  
Berneslai homes website  
[www.berneslaihomes.co.uk](http://www.berneslaihomes.co.uk)

Further information about our Sheltered Schemes can be obtained by contacting Barnsley Connects on 01226 775555 or calling into any Barnsley Connects Office.



We have two different types of sheltered schemes

Sheltered schemes with accommodation and services contained under one roof although some also have separate bungalows on site:

Location	Scheme name
Barnsley Town centre	Churchfields King Street
Bolton-on-Dearne	Heather Court Willowcroft
Darfield	Woodhall Flats
Great Houghton	Sandhill Court
Hoyland	Saville Court
Penistone	Pendon House
Tankersley	Glebe Court
Thurnscoe	Church Street Close
Wombwell	Hudsons Haven Shipcroft



The following schemes contain bungalows or flats clustered around a shared communal facility

Location	Scheme name
Cudworth	Rose Tree
Dodworth	Pollyfox
Elsecar	Gray Street
Hoyland	St. Andrews
Kexborough	Priestley Avenue
Royston	Meadow Crescent
Thurnscoe	Chestnut Court
Worsbrough	Elm Court Maltas Court



# BERNESLAI HOMES

A fresh approach to people, homes and communities



If you need help understanding this information, please ask one of our staff, or contact Customer Services by phoning 01226 772720

আপনার যদি এই তথ্য বুঝার জন্য সাহায্যের প্রয়োজন হয়, তখন অনুগ্রহ করে আমাদের কোন একজন স্টাফকে জিজ্ঞাসা করুন, অথবা গ্রাহক পরিষেবা সোপায়ন করুন, টেলিফোন 01226 772720

अगर आप इस जानकारी को समझने में सहायता चाहते हैं तो कृपया हमारे किसी कर्मचारी से पूछें, या उपभोक्ता सेवा, टेलीफोन 01226 772720 पर संपर्क करें

Jeśli nie rozumieją Państwo tych informacji i potrzebują pomocy, mogą Państwo poprosić o pomoc któregoś z naszych pracowników lub zadzwonić pod numer telefonu: 01226 772720 (Biuro Obsługi Klienta)

Если вам требуется помощь в понимании этой информации, обратитесь к нашим сотрудникам или позвоните в Отдел обслуживания клиентов по телефону 01226 772720.

اگر برای درک این مطالب نیاز به کمک دارید، از یکی از کارکنان ما کمک بخواهید، یا با بخش خدمات رسانی به مشتریان ما تماس بگیرید، شماره تلفن 01226 772720

اگر آپ کو ان معلومات کو سمجھنے کے لئے مدد کی ضرورت ہے، تو براہ مہربانی ہمارے عملے کے کسی رکن کو پوچھیں، یا کسٹمر سروسز سے رابطہ کریں، ٹیلیفون 01226 772720

إذا كنت بحاجة للاستفسار عن هذه المعلومات، رجاء اطلب المساعدة من احد الموظفين او اتصل بخدمات الزبائن على الرقم 01226772720

如果您需要协助，以便更好地了解该信息，请与我们的员工联系，或致电客户服务：01226 772720。



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231

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April 2008

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