

Minor adaptations survey summary

April 2025 to March 2026



454

Tenants
surveyed



93

Gave
feedback

Response rate: 19%



Each month we ask for tenant feedback on the minor adaptations that have been completed to their home. Below are the results from this survey.

You told us...



Overall experience



92%



Request was easy to make



82%



Time taken from request to completion



86%



Kept informed



83%



Quality of works



94%



Adaptation met needs



91%

THANK
YOU!

for taking the time to give us your feedback!

We will monitor results over the next coming months!