

MINOR ADAPTATIONS SATISFACTION SURVEY

July to December 2025



310

Tenants
surveyed



58

Gave
feedback

Response rate: 19%



Each month we ask for tenant feedback on the minor adaptations that have been completed to their home. Below are the results from this survey.

You told us...



Overall experience



96%



Request was easy to make



84%



Time taken from request to completion



89%



Kept informed



90%



Quality of works



95%



Adaptation met needs



93%

THANK
YOU!

...for taking the time to give us your feedback!

We will monitor results over the next coming months!