

# Being a good neighbour



[www.berneslaihomes.co.uk](http://www.berneslaihomes.co.uk)



# Introduction

We believe everyone has the right to live peacefully in their own home without undue disruption or disturbance from others.

As a tenant, you're expected to keep to the terms of your Tenancy Agreement. You have a responsibility to make sure you're not acting in a way that's likely to annoy or disturb your neighbours. You're also responsible for the behaviour of your visitors and the pets you have in your home.

This agreement outlines your responsibilities as a tenant and informs you of the conduct expected of you. It will help lessen any further complaints with you and your neighbour. We'll ask that you sign this as your commitment to 'being a good neighbour'.

## Being a good neighbour includes:



### Being friendly

Say hello to each other.



### Showing tolerance

No neighbour can always be perfect; we all have different lifestyles.



### Being respectful

Think about the impact you are having on your neighbours in the way you act, respect each other's privacy.

## In the event of an issue with your neighbour:

Try to discuss things with your neighbour in a polite manner

Consider if there's anything you're doing that could be contributing to the problem

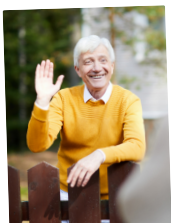
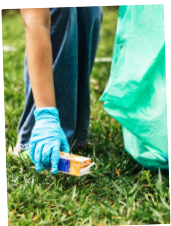
Keep a record of what's happening

Contact us!

We'll work with the legislation available to us. We may not be able to assist in every situation.

# Top tips for being a good neighbour:

- Reduce your noise levels. Speak to your neighbour if you're planning on doing any noisy activities, such as hosting a party or doing DIY. Agree on a time when the activities will come to an end. We don't want you to make loud, persistent noise, particularly in the evening or early morning – (such as playing loud music, using power tools, revving car engines).
- Take responsibility for the behaviour of your children and make sure they're not causing too much noise or nuisance to neighbours.
- Think before parking in a space that may cause problems for other people, particularly older people or those with mobility problems.
- Keep all pets under control at all times – dogs should be kept on a leash and aren't allowed to foul in common areas or on other people's property.
- Be responsible for the behaviour of visitors to your home (this includes your children's visitors).
- Don't allow anyone visiting your home to cause any vandalism or damage in your home or surrounding area.



- If you have a garden, make sure it's free from rubbish and kept clean and tidy.
- Arrange to have any old furniture or appliances moved from your garden as quickly as possible.
- Don't store flammable items such as petrol or paraffin in or around your home or shed.
- Don't store gas cannisters in your home.
- Keep your community clean by picking up any litter.
- Join in and support local neighbourhood groups and give feedback.
- Garden fires:
  1. Don't burn wet waste, it produces more smoke.
  2. Don't have a fire on still or damp days.
  3. Don't burn rubber, foam, plastic, or anything containing paint.
  4. Don't burn anything outside when the air pollution level is high.

# How we can work together

Everyone can play their part in making their home and the surrounding area a better place to live, by considering the impact their lifestyle may have on their neighbours and the environment.

Being a good neighbour is about common sense, having consideration for other people, and respect for different lifestyles and culture.

We aim to support tenants to resolve neighbour disputes amicably. However, where this fails, we will consider legal action to restrict unreasonable behaviour, or as a last resort seek to gain possession of your home.

## Agreement

I/We support the Good Neighbour Agreement

Tenant name(s)

.....

.....

Signed

.....

.....

Address

.....

Date

.....

This is not a legally binding document. Any serious incidents will be dealt with under the terms of your tenancy agreement.

A copy of this document is available on our website [www.berneslaihomes.co.uk](http://www.berneslaihomes.co.uk) which is compatible with language translation software and screen readers. Please scan the QR code if you need more support with accessing this document.



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