

ELECTRICAL TESTING SURVEY SUMMARY

April to September 2025



We ask tenants for feedback on the electrical testing that we carried out to their home.

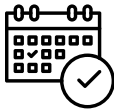


We asked feedback from
289
Tenants



55
Gave feedback

Satisfaction Results



Made an appointment

98%



Happy with appointment time offered

92%



We attended on time
If an appointment was made

96%



Operative introduced themselves

80%



We arranged any follow on work (if needed)

71%



Overall satisfaction

87%

THANK
YOU!

...for taking the time to give us your feedback!
We will monitor results over the next coming months!