

Berneslai Homes - Freedom of Information 2022/2023: IT

373	30/05/2022	1. The Name of the housing management software used by the Local Authority (this software is what is used to manage tenants and rents etc..) - If the LA uses their own in-house software please state.	FOIA exemption - Section 31(1)(a) - may prejudice the preventions of crime (hacking)
		2. Could you please confirm the start and end date for the contract for this software?	The contract our software started in 2021 and will end in 2026.
		3. The Name of the asset management software used by the Local Authority (this software is that used to manage properties) If the LA uses their own in-house or this is part of the housing management package software please state.	FOIA exemption - Section 31(1)(a) - may prejudice the preventions of crime (hacking)
		4. Could you please confirm the start and end date for the contract for this software?	The contract for our software started in 2016 and will end in 2023

390	28/07/2022	·Do you have GIS software? (Y/N)	We have been advised that Berneslai Homes do not have GIS software Barnsley Council could better respond to your questions as the ones who hold the software, freedom of information queries can be directed to: InformationRequests@barnsley.gov.uk
		·Who is your GIS software supplier? (name)	N/A
		·How much do you spend per annum (£)	N/A
		·When is your current contract set to expire? (Date)	N/A
		·Contact details of primary GIS contract user/owner	N/A

423	07/12/2022	1. .What telephone system does the organisation use?	Section 31(1)(a)
		2. .How many users use the telephone system?	106
		3. .Is the telephone system cloud based?	Section 31(1)(a)
		4. .When will the organisation next review their telephony contracts?	Mar-24
		5. Who is the main network provider the organisation uses for its mobile phones?	Section 31(1)(a)
		6. .How many employees have a mobile phone supplied by the organisation?	510
		7. .What is the date that the organisation will next review its main mobile phone contract	May-24
		8. .What Video Conferencing Solutions does the organisation use?	Section 31(1)(a)
		9. .Does the organisation run webinars or online events?	Section 31(1)(a)
		10. .Does the organisation provide "click To chat" functionality on its website?	Section 31(1)(a)