

MINOR ADAPTATIONS SATISFACTION SURVEY

July to September 2025



151

Tenants
surveyed



29

Gave
feedback

Each month we ask for tenant feedback on the minor adaptations that have been completed to their home. Below are the results from this survey.



You told us...



Overall experience



100%



Request was easy to make



86%



Time taken from request to completion



93%



Kept informed



93%



Quality of works



96%



Adaptation met needs



93%

THANK
YOU!

...for taking the time to give us your feedback!

We will monitor results over the next coming months!