

LIFT SERVICING SURVEY SUMMARY

April 2025 to March 2026



We asked tenants to give us their feedback on the lift servicing that was carried out to their home. Below are the results from this survey.

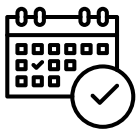


We asked
feedback
from
342
Tenants



94
Gave
feedback

Satisfaction Results



Made an appointment



Happy with time offered



We attended on time



Trade introduced themselves



We arranged any follow on work



Overall satisfaction



THANK
YOU!

...for taking the time to give us your feedback!
We will monitor results over the next coming months!