Minor adaptations survey summary

April to September 2026



Each month we ask for tenant feedback on the minor adaptations that have been completed to their home.

293 Tenants surveyed

52 Gave feedback

Satisfaction results

		Compared to 2025/26
Overall experience	95%	+3%
Request was easy to make	95%	+13%
Time taken from request to completion	89%	+3%
Kept informed	84%	+1%
Quality of works	97%	+3%
Adaptation met needs	92%	+1%

berneslai homes