

# Major adaptations survey summary

April 2025 to March 2026



**258**

Tenants  
surveyed



**86**

Gave  
feedback

Each month we ask for tenant feedback on the major adaptations that have been completed to their home. Below are the results from this survey.



## You told us...



Overall experience - before works



**89%**



Overall experience - during works



**98%**



Request was easy to make



**90%**



Time taken from request to completion



**76%**



Kept informed



**88%**



Quality of works



**91%**



Adaptation met needs



**85%**

THANK  
YOU!

for taking the time to give us your feedback!  
We will monitor results over the next coming months!